

Solution Summary: StarFire 3000 not in Region 2 GSD4 image for SU11-1

Complaint or Symptom:

Customer wants to update SF3000 using GSD4, but cannot.

Problem or Situation:

Due to space limitations on the keycard and additional Region 2 controllers, the SF3000 software file is not included in the Region 2 (Europe) GSD4 update image for SU11-1.

Solution:

Dealers or customers can create a SF3000 update file on the GSD4 keycard using the following procedure:

1. Backup your keycard first.
2. Download the Original GreenStar bundle image from StellarSupport and run the .exe and follow the prompts to install it to your hard drive. Continue through the process to update your keycard.
3. Download the SF3000 PRC file from the StellarSupport website and save onto your desktop
4. Open the Original GreenStar update folder on the keycard (?:\Programs\Receiver) and delete the SF300, Gen2 and SFiTC files (LCR110C.PRC, SF770B.PRC and ITC373C.PRC).
5. Copy the SF3000 file (SF3000.PRC) from your desktop into the receiver folder (?:\Programs\Receiver) on the keycard.
6. Use the keycard to update the SF3000 receiver using Original GreenStar Display
7. Info>>Keycard>>Program Targets>>GPS Receiver>>1.30D>>Push softkey A

Alternately, customers may use the Region 4 (North America) bundle image to update their receivers:

1. Download and save the Region 4 bundle image to a new, blank keycard
2. With the receiver powered up, insert the keycard in the GSD4 display and update the receiver
3. Info>>Keycard>>Program Targets>>GPS Receiver>>1.30D>>Push softkey A
4. After the SF3000 is updated remove this keycard and use your original keycard

Dealers can still update the SF3000 using the GS2 11-1 update image.

Additional Information:

For future updates, John Deere is evaluating which controller files could be removed from the GSD4 update image in Region 2, allowing space on the keycard to house the file for the SF3000.